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Concrete and Solite Blocks, Brick, Flue Blocks, Other Concrete Products and Building Supplies

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219 WEST CORNELL AVENUE  
Clarksville, IN 47129  
Phone (812) 283-3805  
Fax (812) 283-0376

July 30, 1997

Dennis Ott & Company, Inc.  
P.O. Box 2367  
2515 Lincoln Dr., Suite C  
Clarksville, Indiana 47131

Dear Dennis:

We would like to take this opportunity to express our heartfelt thanks to your company for the excellent way that our construction project was handled.

Of the various people that we talked to, your company was the only one that truly understood what we wanted upon completion. A very special thanks needs to go to Paul Collings and Bob Voelker.

Paul came in and listened to what we had to say and then showed us how to realize our goal. He diligently worked to stay within our budget and at the same time end up with a very nice building.

Once the project was started, Bob took over and made sure that everything went smoothly. No matter how many unimportant things we asked, he remained patient and understanding.

Since the completion of our project, both gentlemen have made follow up visits to make sure of our total satisfaction. We would again like to thank you very much.

Sincerely,

A handwritten signature in cursive script that reads 'Cheryl Dunn'.

Cheryl Dunn  
President

A handwritten signature in cursive script that reads 'Mary Smith'.

Mary Smith  
Sec.-Treas.