



GLA Collection Company, Inc.

"Specialists In Business & Professional Collections"

2630 Gleeson Lane • Louisville, Kentucky 40299
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Ron Altman

Michael Lynch

December 30, 1996

Mr. Dennis Ott
Dennis Ott and Company, Inc.
1840 Scott Road
New Albany, Indiana 47150

Dear Dennis:

Just a brief note to thank you and your staff for the excellent job you did in the construction of our new building at 2630 Gleeson Lane in Louisville.

You and Bob Voelker were able to take our ideas and sketches and turn them into reality. Bob was always more than willing to explain each phase of the construction process and gave some excellent input along the way.

Please feel free to include us on your list of recommendations. If we can be of any assistance, please do not hesitate to call.

Yours truly,

Ron Altman, President
GLA Collection Company, Inc.