

Lawrence E. Augustyn  
P.O. Box 2590  
Breckenridge, CO 80424  
June 15, 2006

Dennis Ott & Company, Inc.  
P.O. box 2367  
Clarksville, IN 47131-2367  
Attn; Bruce Ott

Dear Bruce,

I received your invoice today and have forwarded it to our insurance company. I will keep you advised of the progress of the payment.

I want to thank you for your service. The bid was for \$12,504 and the invoice came in at the same figure. It was a comfort and a pleasure dealing with you even though we are 1100 miles apart. Your honesty, workmanship and commitment are beyond reproach. That is hard to find in today's business climate.

Once again, thank you for your service and for a job well done with no surprises.

Sincerely,



Larry Augustryn