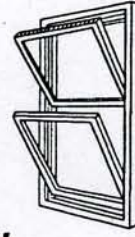


TM
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"Simply the Best for Less"

Denny,

Kim and I wanted to take a moment to thank you and your staff for all the work you put into our new building project. The time and attention given to us by you, Laura, Craig, Bob as well as all the crew members was outstanding. I was impressed with the fact that every question we had was addressed fully and quickly no matter how small. I could mention some small detail or question in passing to Bob and in short order it was addressed and handled completely. Every member of your organization and for that matter your subcontractors were very patient and helpful in helping us make decisions along the way. As you well know we were very apprehensive about the whole building process as we had never undertaken one. Your willingness to explain the whole process and sharing your personal opinions and experiences with us meant more than you know. I would highly recommend the Dennis Ott Company to anyone planning a building project. Feel free to show my building to any prospective clients you may have and I would be happy to discuss my experiences with them.

Thank you,

Barry R. Foster

Barry & Kim Foster

Window World of Louisville, Inc.